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Subject: NetOp School Clean Uninstall

Content:

This document outlines how to perform a Clean Uninstall of NetOp School. Because every computer/network is configured differently, you may need to adjust some of these setting. Refer to the Windows Help for documentation.

Teacher Machine:

1. Click Start>Settings>Control Panel
2. Double-Click Add or Remove Programs
3. Select NetOp Teacher
4. Click Change/Remove button
5. Click Yes to completely remove NetOp Teacher and all of its components
6. Once the process is complete click OK
7. Close out of Add or Remove Programs and the Control Panel
8. Open Windows Explorer
9. Browse to C:\Program Files\Danware Data
10. Delete the NetOp School folder
11. Browse to C:\Documents and Settings\{username}
12. For each user that has used the NetOp School Teacher there will be an entry in their User Profile. The "Danware Data\NetOp School" folder is contained within the Application Data Folder. (For example: C:\Documents and Settings\Administrator\Application Data\Danware Data\NetOp School)
13. Delete the NetOp School Folder
14. Restart the computer

Student Machine:

1. Click Start>Settings>Control Panel
2. Double-Click Add or Remove Programs
3. Select NetOp Student
4. Click Change/Remove button
5. Click Yes to completely remove NetOp Student and all of its components
6. Once the process is complete click OK
7. Close out of Add or Remove Programs and the Control Panel
8. Open Windows Explorer
9. Delete the following directory: C:\Program Files\Danware Data\NetOp School
10. Delete the following directory: C:\Documents and Settings\All Users\Application Data\Danware Data\NetOp School
11. Restart the computer