

# RAWL Technical Bulletin

Subject: Inventor Video Card Compatibility

Date: May 31, 2002

Description: Video Card Compatibility

If you are experiencing problems with Inventor, more than likely it is related to your video card. Because Inventor is based on a 3D Design system, it requires more video processing than other programs. If you are not running one of the Autodesk Recommended OpenGL video cards for Inventor, then your card has not been tested, and therefore cannot be guaranteed to work under OpenGL mode within Inventor. If you are unsure if your card has been tested, please follow the link below to find out.

Link for Supported Graphics Cards:

<http://support.autodesk.com/inventor-graphic-cards/>

If you are not sure if the problems you are experiencing are related to your video card, please follow the instructions below to find out.

1. Open Inventor
2. Cancel out of the Dialog Box to Open/Create a new drawing or part
3. Click the Tools Pull Down, and select Application Options
4. Select the Hardware Tab
5. Choose to use the "Microsoft GDI Generic OpenGL Driver"
6. Click Apply, and click OK
7. Close out of Inventor
8. Open Inventor and start a new part
9. Attempt the operation that would previously lock-up to test the new video settings
10. If your computer no longer locks up, then you may need update the video drivers and/or Graphics Card.